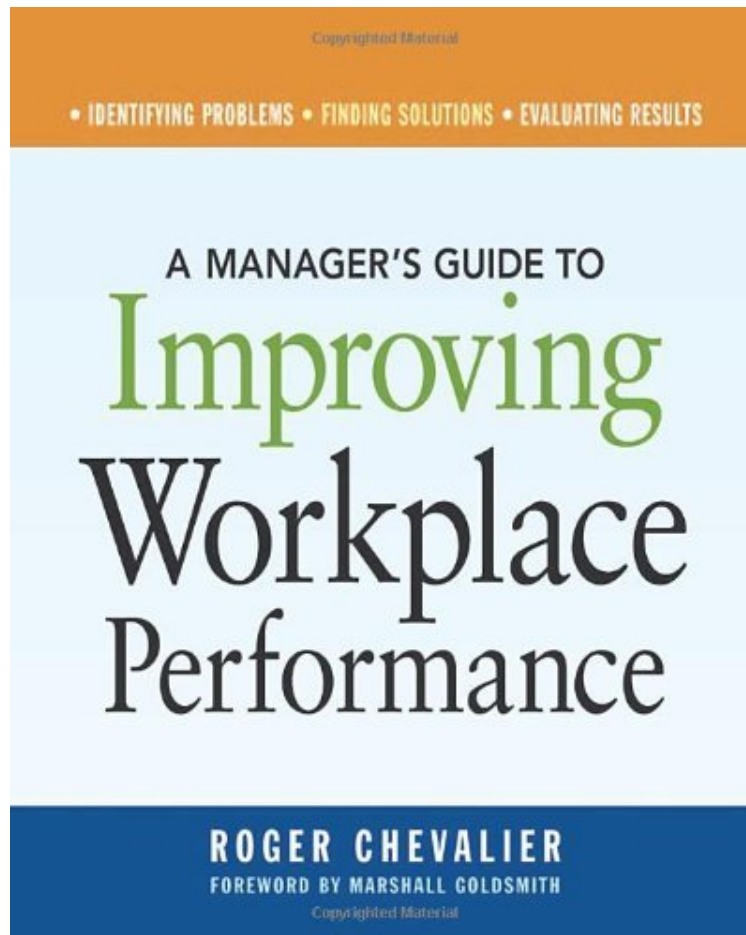


A Manager's Guide to Improving Workplace Performance

Roger Chevalier

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Roger Chevalier : A Manager's Guide to Improving Workplace Performance before purchasing it in order to gage whether or not it would be worth my time, and all praised A Manager's Guide to Improving Workplace Performance:

1 of 1 people found the following review helpful. Excellent book with many helpful toolsBy MDLAPATXIt should be noted that I enjoy reading leadership and management books overall. What makes this book stand out is it gets right to the point with suggested processes you can use right away. Many management books speak about beliefs and theories but fall short when it comes to giving practical tips and tools to help you pull through the behaviors. I'm not a new manager by any means (over 15 years) and can say without a doubt this book has saved me a great deal of time with their suggested processes to analyze, design, diagnose, implement and evaluate workplace performance.0 of 1 people found the following review helpful. Good ReadBy CustomerI selected the book because it was either recommended or I enjoyed the synopsis. The book is for self development. It is a great book to read to expand knowledge.5 of 5 people found the following review helpful. A pick for both practicing managers and any business library catering to them.By Midwest Book ReviewWhat separates good managers from ordinary ones is their ability to work with employees to fix

problems and boost productivity, and *Manager's Guide to Improving Workplace Performance* is right up the alley of any who would move to this higher next level in management, creating a step-by-step approach to handling employees for optimum results. From using coaching tools and applying the Situational Leadership Model to team members to handling individuals, *Manager's Guide to Improving Workplace Performance* helps managers identify problems and pair them with tested solutions, making this a pick for both practicing managers and any business library catering to them.

Winner of the International Society for Performance Improvement (ISPI) Award of Excellence for 2008
Selected for the 2008 ISPI Award of Excellence for Outstanding Communication
Foreword by Marshall Goldsmith
While many supervisors know how to identify flaws in their employees' performance, only the best managers truly know what it takes to fix the problem. *A Manager's Guide to Improving Workplace Performance* offers a practical, step-by-step approach to guiding employees to excellence by analyzing their problem areas, developing creative solutions, and implementing change. Employee performance expert Roger Chevalier has helped thousands of managers and human resources professionals to bring out the best in their workers. Using case studies and real-life examples, he shows supervisors how to take their employees from good to great by:
* using tools like the Performance Coaching Process, Performance Counseling Guide, and Performance Analysis Worksheets* tailoring the amount of direction and support to an employee's specific abilities and motivations* applying the Situational Leadership model to teams and individual employees.
Practical and authoritative, this book offers a positive, yet realistic solution for one of the greatest workplace challenges facing managers.

"...this book could easily serve as a textbook for company courses designed to provide managers with better employee management skills." -- BPTrends
"With this book, Chevalier deftly bridges the gap between the practice (and jargon) of human performance technology (HPT) and the day-to-day work of line managers." Performance Improvement
About the Author Roger Chevalier (Rohnert Park, CA) has nearly 30 years of experience as an expert in employee performance and training. He was the Director of Certification for the International Society for Performance Improvement (ISPI) until 2006.