

# The Professional Woman's Guide to Conflict Management

*Elinor Robin PhD*

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**ELINOR ROBIN, PhD**

**THE PROFESSIONAL  
WOMAN'S GUIDE TO**



**CONFLICT  
MANAGEMENT**

*Indispensable tools, tips, and techniques for your workplace*

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**Elinor Robin PhD : The Professional Woman's Guide to Conflict Management** before purchasing it in order to gauge whether or not it would be worth my time, and all praised The Professional Woman's Guide to Conflict Management:

A practical handbook that uncovers the hidden dynamics of the workplace and teaches how to successfully manage conflicts. This practical guide will explore every aspect of workplace conflicts, from learning how to identify problems to deescalating and managing many different types of conflict and people. Develop your management style by discovering effective apology making, gain confidence as you apply your newfound negotiation toolbox to any

situation. With self-assessment tools, action plans and key tips, this book is everything to need to expand your arsenal of conflict management, improving relationships and collaborations by studying these real-life scenarios.