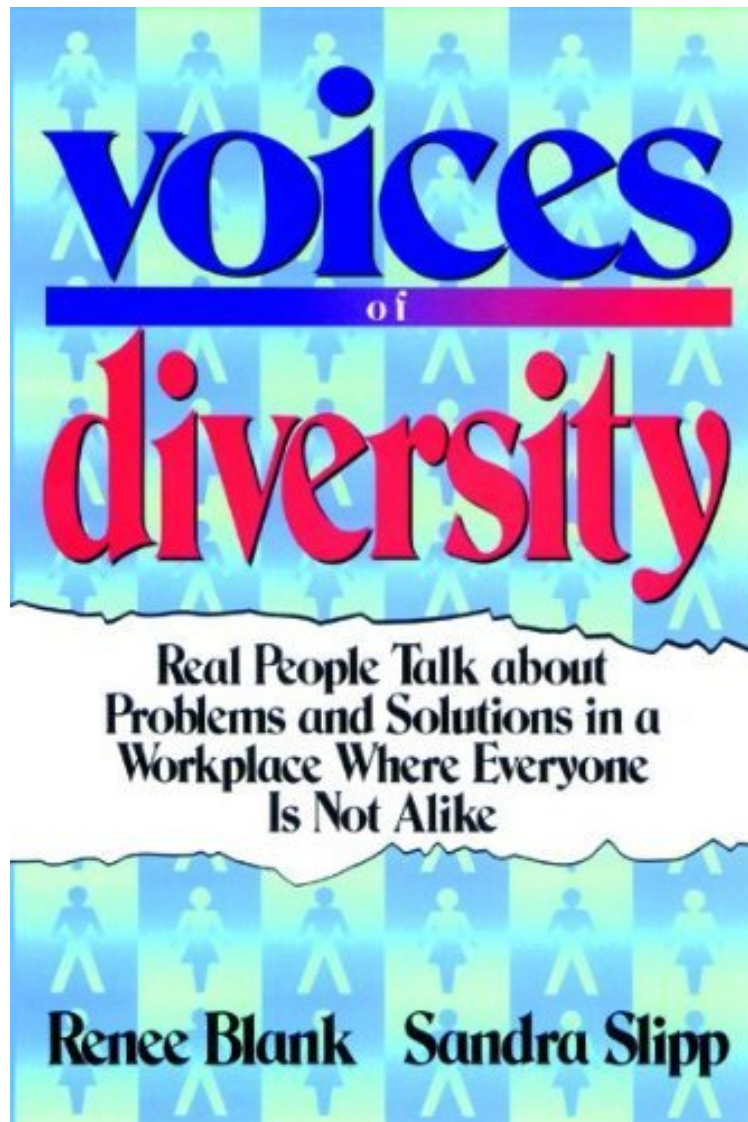


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Voices of Diversity

Sandra Slipp Renee Blank

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Sandra Slipp Renee Blank : Voices of Diversity before purchasing it in order to gauge whether or not it would be worth my time, and all praised Voices of Diversity:

0 of 0 people found the following review helpful. Five StarsBy Elizabeth OliveiraAmazing book! Gives you an insight on the rest of corporate America!0 of 0 people found the following review helpful. Five StarsBy William F. RodriguesThis book really helped me during my study about diversity at University.0 of 1 people found the following review helpful. BookBy Cassandra SmallI was required to read a book on diversity. This one filled the bill but it was a very dry, boring read about things I already knew.

The ideal of a harmonious and diverse workplace has been given much lip service, but the daily realities of working with people who are not like you have proven to be difficult. Featuring "voices" (actual comments from members of diverse groups), this book reveals how individuals feel about their treatment and their relationships on the job. By listening to the "voices," readers will learn to understand what it means to be "the other" and so improve communication, morale, and productivity. The range covered is extraordinary: African-Americans, Asian-Americans, Latinos, recent immigrants, disabled workers, gays and lesbians, young and old workers, women, white males. For each group, the book provides: (1) background on the culture and values of that group (2) honest comments from members of the group and a synthesis of the group's most common problems (3) typical scenarios where supervisors and co-workers from diverse groups often hit communication barriers (4) explanations of what went wrong in each situation and how to correct it. Many people want to communicate with others, but don't know how. Voices will help them understand diversity not as an academic concept, but as a human reality.

"At last! This book is exactly what is needed by managers and supervisors in dealing with an increasingly diverse workforce." --Karen Miller McMullen, Executive Director and CEO, Garden State American Institute of Banking
About the Author RENEE BLANK (New York, NY) and SANDRA SLIPP, Ph.D. (Englewood, NJ) are management and intergroup relations specialists. They are principals of their own consulting firm, OPT Associates, with clients such as Chemical Bank, AP, the IRS, and Ortho Pharmaceuticals. They've written more than 50 training manuals and designed many role-playing situations and video scripts.