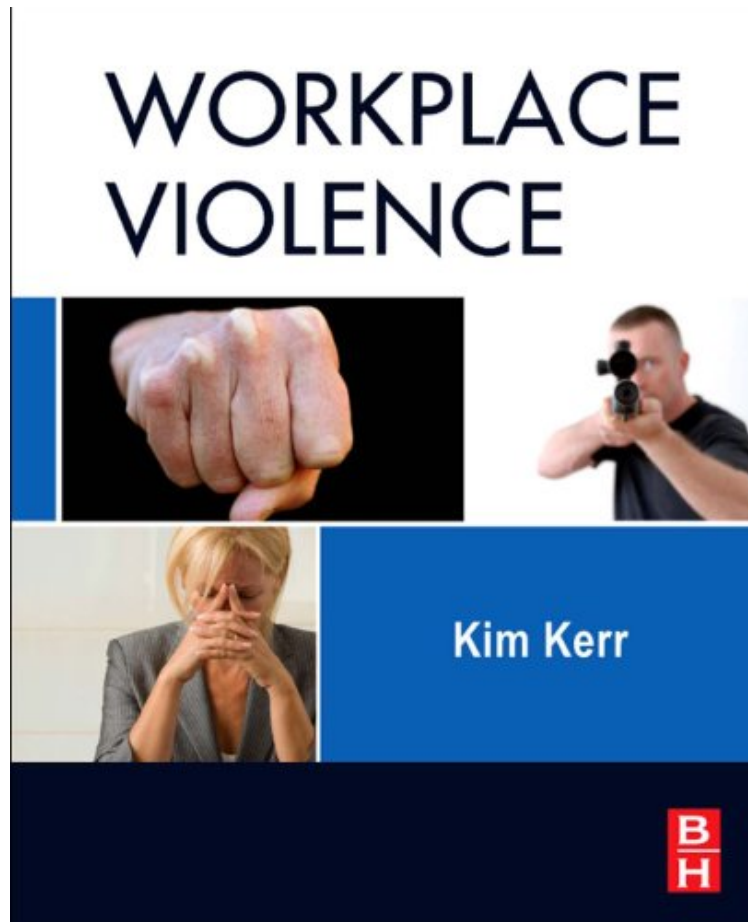


# Workplace Violence: Planning for Prevention and Response

Kim Kerr

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**Kim Kerr : Workplace Violence: Planning for Prevention and Response** before purchasing it in order to gauge whether or not it would be worth my time, and all praised Workplace Violence: Planning for Prevention and Response:

0 of 0 people found the following review helpful. pleasedBy Brenda LacyI purchased this book for a class that I was taking while in college, after purchasing the book, instructor stated that we were not going to use it0 of 0 people found the following review helpful. A decent HR textbook but lacking in practice.By NickThis book is a pretty good resource if you work in corporate security or HR. Unfortunately this book is needed at all is a shame. Granted more people die on the way to work in car accidents than they do because of workplace violence, understanding the symptoms and triggers to what can happen can help diffuse tense workplace situations.This book seems more like a university textbook - it's easy to read but is more of theory than practice. I was hoping for something more actionable - something I could take and implement within my own division in my company and bring to HR.The only real valuable part of the book is the appendices. They contain a good number of sample plans and checklists that you could use to build your own custom needs or tweak the ones you have.The book does have some value, but if you're looking for a single resource to help deal with workplace violence, then this may not be it, but it's a good place to start.0 of 1 people

found the following review helpful. NecessaryBy Bask In My AwesomenessIt is unfortunate that such a book is needed but in these times, it is. I appreciated this volume and the level of depth it gives on workplace violence. I actually recently attended a presentation on workplace violence and much of what the presenter said and more is here.As far as content, it runs the gambit. From violence prevention, to response, to the aftermath, it has it. There is even an entire chapter dedicated to dealing with violence on College and University campuses (which is the realm I'm from). Some of the content is disturbing but not being prepared is worse. As a bonus, there are several Appendixes with various sample policies and procedures that can be adapted to your workplace.The book itself appears to be somewhat of a text book (and could be used as one in a Criminal Justice class). It is written in a much more interesting and easy to read tone than most textbooks however. The author is obviously knowledgeable. This is definitely a must read for managers and/or business owners.

Workplace violence in all its forms is becoming more prevalent and pervasive every year. Workplace Violence: Planning for Prevention and Response gives a comprehensive account of the problem using a multi-faceted approach to the issues surrounding workplace violence incidents, addressing how the topic affects victims, witnesses, the workforce, family members, and management. A series of chapters helps organizations to form action and response plans to manage incidents both large and small. The focus also includes organizations that are forced to address violent individuals in settings where law enforcement may not be immediately available. Kerr speaks first-hand about complex issues like corporate liability for violent or threatening acts committed by employees, as well as issues of privacy, and he includes chapters written by experts on legal issues, cyberthreats, and anger in the workplace. This book belongs on the desk of every security manager and HR professional, and offers solid advice to all managers regardless of the size of their organization.Details the problem from all angles to help the reader design a comprehensive strategy for all constituent groupsProvides proven, detailed support for creating policies and procedures, awareness, and response trainingDiscusses real-life case studies to help readers understand how to apply strategies discussed in the book

"Kerr's unique perspective on conflict and violence in the workplace, based on his years of professional experience, will help you prevent or respond to incidents in your organization."--Bonnie Michelman, Head of Security, Massachusetts General Hospital, Boston, MA, USA "One of the foremost experts in the field of personnel security and workplace violence, Kim M. Kerr, CPP, has put together a comprehensive and functional manual. This book's 15 chapters are easily digested, providing the reader with a great understanding of workplace-violence dynamics and remedies, such as increasingly common zero-tolerance policies. Kerr outlines the pros and cons of such policies, not only from a management perspective but also from an employee perspective.. Of tremendous value are 12 appendices that can assist the reader in crafting sound policies and procedures. Templates include workplace weapons and violence policies, emergency procedures, and plans for active-shooter response and disaster recovery.. This must-read book presents an in-depth look at the dynamics of workplace violence."--Kevin Siegmund, Security Management Magazine